



MEDICAL REPATRIATION OVERSEAS TREATMENT CONCIERGE MEDICAL ESCORT



UCALL MEDICAL ASSISTANCE - International Medical Facilitator

UCall Medical Assistance Ltd (UMA) provides an end-to-end concierge service and medical facilitation to those who need treatment home and abroad. Based in Mauritius, UCall Medical Assistance opens the doors to clinical excellence in Mauritius and the region.

We aim to provide patients' selection of the best hospitals, doctors and treatment options in different parts of the world. Our organisation works with accredited medical and wellness institutions. Medical treatment overseas can be a daunting experience for patients and their families as accessing treatment and care abroad can be a tricky situation.

Whether it is for routine medical procedures, wellness programmes or complex treatment procedures, UCall Medical Assistance has the ability to respond in a timely manner, drawing all of its global resources and know-how, which ensures a seamless and hassle-free experience for all.



COMPREHENSIVE DOOR-TO-DOOR SERVICE

This means pulling together all its resources to reach out to the best available treatment facilities and provide the safest traveling means. Where appropriate, UCall Medical Assistance provides a range of travelling options that includes Medical Escort via Commercial Flights, Air and Land Ambulance.

Our Team works in close collaboration with the patients, their families and the relevant authorities to ensure a seamless approach for all involved. We always provide an assessment of each case and provide the most suitable solutions for the patients.

Whether the patients are in Intensive Care Units, General Wards or their homes and need to travel abroad, UCall Medical Assistance is here to support the patients throughout their journey to their treatment destinations. A bed-to-bed service is often the best way to move patients from one place to another. Our experienced team ensures all necessary logistics are in place for the most comfortable travel as far as possible.



EMERGENCY REPATRIATIONS AND TRAVEL PREPARATIONS

Where patients are in critical state requiring emergency medical airlift, we work jointly with the medical teams and airline personnel to prepare for the best possible scenarios. We take care of all administration including visas and legal permits and air traffic clearances.

A Travel Plan including airport pick-ups and destinations, hospitals, dates, times is normally shared with all involved. For emergency cases where patients are in critical conditions and time is a factor, we often resort to our Medical Air Ambulances services which is a far more rapid way to transfer patients from one country to another.

We have long-term agreements in principle with several airlines that allow us to prepare the environment with the most appropriate medical equipment on-board. Our experienced team ensures that all necessary flight logistics and personnel are available in all cases.



MEDICAL REPORT



AIRLINE ASSESSMENT



FIT TO FLY

AIRPORT TRANSFERS & ACCOMMODATION

All logistics, including visa applications, flight bookings, airport transfers and accommodation are arranged by the team.

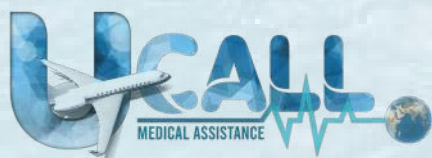
Patients and their families can rest assured that they will receive the best and safest services possible.



OUR TEAM



Our Aeromedical Doctors are Certified Medical Travel Professionals with a wealth of experience in Medical Evacuations. In addition, we work closely with Specialist Medical Practitioners at different locations who are able to give clinical opinions where appropriate.



OUR SUPPORT

Our service is available 24/7 and are always ready to provide assistance right from the first point of contact.

The dedicated staff ensures continuity of care by updating all parties concerned including patients and their immediate family and the Medical Teams and Consultant Specialists.



CONTACT US NOW!
24/7 SERVICE AT YOUR FINGERTIPS



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Linked in

UCall Medical Assistance

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