

INTERNATIONAL PATIENT SERVICES I

At Fortis Memorial Research Institute (FMRI), Gurugram, we offer world-class healthcare facilities to patients across the globe. We understand the differences in medical needs and cultural asks and aim at providing personalised care at every step.

We are with the patients at every step of their journey, right from initial queries, preparations to travel to India, arrival, visit of the hospital and follow-up care, till the return to their home country. In this regard, we provide various services such as:

- Assistance to schedule appointments with doctor and/or investigations
- Video consults with treating doctors
- Visa invitation letters to enable Medical Visas
- Complimentary airport transfers, pick-up and check-in assistance at airport begins at the aerobridge itself
- FRRO services for registration, extension of visas among others
- Ensure that patients get a comprehensive written medical report on discharge
- Arrange for a consultation with the dietician, who will then personalise the special international menu to the patient's medical, religious and culinary needs
- Organise daily email updates to the referring doctor and family back home
- Coordinator-cum-interpreter: Geographic boundaries are easier to cross than linguistic boundaries. We, at FMRI, have coordinators who will provide translation services at all times
- Recovery and leisure travel: Post treatment and recovery, if one would like to indulge in some sightseeing locally or across the country, we'll be delighted to assist them

We also have a dedicated lounge for international patients which is a one-stop-shop for billing, admissions and discharges. The hospital has a number of retail outlets and food courts which cater to broader needs of the patients and their attendants.

TALENT

Fortis Memorial Research Institute's comprehensive medical programme is driven by reputed doctors, super-sub specialists and speciality nurses, all committed to integrating their exceptional medical expertise, technology and innovation to offer best-in-class treatments



SAVING & ENRICHING LIVES

Specialities

Anaesthesiology

Fortis Heart & Vascular Institute

- Invasive Cardiology
- Non-Invasive Cardiology
- CTVS (Adult & Paediatric)
- Paediatric Cardiology

Dermatology and Venereology **Dental Sciences**

ENT & Cochlear Implant

Emergency & Trauma Services Endocrinology

Gastroenterology

Geriatric Medicine

Haematology

Hepatology

Hepato-Pancreato- Biliary Surgery

Internal Medicine

Infectious Disease

Interventional Radiology

Minimal Invasive,

Bariatric and GI Surgery

Neonatology

Nephrology & Dialysis

Neurology

Neuro-Intervention

Neuro & Spine Surgery

Obstetrics and Gynaecology

In Vitro Fertilization (IVF) Foetal Medicine

- Gynaecological Oncology & Robotic Surgery
- Robotic Surgery
- Haemato Oncology & Bone Marrow Transplant
- Uro- Oncology

(Diagnostic & Therapeutic)

Ophthalmology & LASIK

- Paediatric Gastroenterology & Hepatology
- Paediatric Cardio-Thoracic
- Paediatric Nephrology
- Paediatric Surgery
- Paediatric Urology

Pain Management

Psychiatry (Mental Health &

Radiology

Rheumatoloay

Thoracic Surgery

Fortis Cancer Institute

- Medical Oncology
- Surgical Oncology &
- Radiation Oncology
- Neuro Oncology
- Paediatric Oncology

Nuclear Medicine

Orthopaedics & Joint Replacement

Institute of Advanced Pediatrics

- General Paediatrics
- Paediatric Cardiology
- Vascular Surgery
- Paediatric Haematology & BMT
- Paediatric Neurology
- Paediatric Orthopaedics
- Paediatric Rheumatology

Plastic & Reconstructive Surgery

Behavioural Sciences)

Pulmonology & Sleep Medicine

Robotics Surgery

Transplant Medicine (Adult & Paediatric)

- Kidney Transplant
- Liver Transplant
- Bone Marrow Transplant
- Heart Transplant

Vascular Surgery

▶ Support Services

Dietetics

Urology

Transfusion Medicine

Occupational Therapy Physiotherapy & Rehabilitation

► Laboratory Services

Clinical Bio-Chemistry Clinical Microbiology & Serology

Clinical Pathology

Cytopathology Histopathology

▶ Key Diagnostic & **Imaging Services**

> Cardiology: • 2D ECHO

> > Tread Mill

- Holter Monitoring
- Stress ECHO

Radiology:

- CT Scan Fluoroscopy
- MRI
- USG
- X-RAYS
- Mammography Bone Densitometry

- Gastroenterology: Endoscopy
- Colonoscopy
- Fibroscan

Interventional:

• DSA & Cath Lab (Interventional Radiology / Cardiology / Neurology)

Neurology:

- Gamma Knife
- EEG
- EMG / EP

Nuclear Medicine:

- MR Linac
- PET CT SPECT-CT
- Digital SPECT / CT

Others:

- Spirometery
- Bronchoscopy
- Toxicology Urodynamic Studies Audiometery
- International Preventive Health Check-up Service



TECHNOLOGY

Fortis Memorial Research Institute, Gurugram has a complete spectrum of diagnostic and therapeutic services, including several state-of-the-art technologies that are a first in the World, first in Asia and first in India.



A 256 Slice Brilliance iCT Scanner with the ability to capture an image of the entire heart in just two heartbeats.



SPECT/CT with xSPECT Technology, Accurate Imaging for Targeting Smaller Lesions



One-of-its-kind CT-based Brain Suite, equipped with intra-operative CT for brain and spine.



An installation with Time of Flight (TOF) reconstruction for exceptional image quality. Has the ability to detect lesions as small as 0.1 inch.



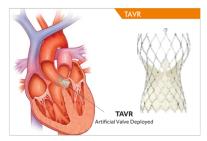


NOW AT FORTIS HOSPITAL, GURUGRAM MR-LINAC I GAMMA KNIFE





A state-of-the-art 26 -bed Bone Marrow Transplant (BMT) ICU unit



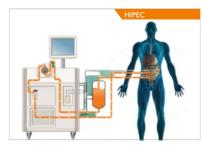
Transcatheter Aortic Valve Replacement: TAVR is a less invasive procedure where patients with SAS can have their aortic valve replaced non-surgically, without having their chest cut open



3-Tesla digital broadband MRI



An advanced patient management system with two-way audio-visual communication. It allows clinicians to access patients 24x7. First-of-its-kind in the world.



THyperthermic Intra-PEritoneal Chemotherapy: HIPEC is an Innovative Targeted Treatment for Cancer designed to effectively treat ovarian, primary peritoneal and advanced cancers in the abdomen



Two modular operating rooms integrated with equipments and controlled by a common control panel.



FACILITIES

INTERNATIONAL PATIENT SERVICES

- Single point access for all International Patients
- International registration and OPD desk facilities
- Separate International Admission & Discharge Counter
- Luxurious International patient Lounge to provide the world class Environment to International Patients
- Complimentary Airport Pick-up and Drop facility during Check-in & Check-out
- FRRO Services for registration & Extension of Visas
- Inhouse Interpreter facility for maximum countries.











GULF COUNTRIES:

IRAQ, OMAN, YEMEN, BAHRAIN, UAE, KUWAIT, QATAR, SAUDI ARABIA, SYRIA

CENTRAL ASIA:

UZBEKISTAN, TAJIKISTAN, TURKMENISTAN, KAZAKHSTAN, KYRGYZSTAN

AFRICA:

NIGERIA, UGANDA, RWANDA, TANZANIA, CONGO, KENYA, SUDAN, ETHIOPIA, ZAMBIA, GHANA, LIBERIA, ZIMBABWE

OTHER COUNTRIES:

USA, UK, JAPAN, CHINA, AFGHANISTAN, BANGLADESH, NEPAL, MAURITIUS, FIJI, KIRIBATI, TUVALU, NAURU, KOREA, DENMARK, PAKISTAN, PALESTINE, UKRAINE, RUSSIA & MANY MORE...







